

Emily Warshauer

they/them ♦ ebwarshauer@gmail.com

SKILLS

- Frontline professional experienced in harm reduction & trauma-informed services for adults with mental illness
- Provider with expertise in wraparound and crisis services
- Competent in HIPAA and Medicaid billing policies
- Trained to use AWARDS, Redcap, PACT Housing System
- Informed by perspective as a consumer of mental health services
- Proficient in Spanish

EDUCATION

CUNY School of Labor and Urban Studies, New York, NY

AUGUST 2021 - PRESENT

Deans List- Majoring in Urban and Community Studies, anticipated graduation date in June 2023

Hamilton College, Clinton, NY

AUGUST 2013 - MAY 2017

EXPERIENCE

Trinity Place Shelter, New York, NY— Case Manager

JULY 2022 - PRESENT

- Assist voucher holders in housing search by corresponding with brokers and viewing apartments
- Facilitate weekly drop-in space for queer young adults
- Provide unstructured support for youth program participants and shelter residents
- Coordinate with outside providers to support clients in accessing housing, medical, and mental health services

NYC-DSA, North Brooklyn— Member

JUNE 2019 - PRESENT

- Onboard new members to the Ecosocialist Working Group
- Canvass for electoral and legislative campaigns

Community Access, New York, NY— Service Coordinator

MAY 2019 - MAY 2021

- Provide trauma-informed, recovery-oriented support services designed to assist a caseload of 9-13 people in achieving self-defined goals and securing permanent housing
- Assist residents in benefit and entitlements management for programs including SSI, SSP, SNAP, and Medicaid as well as in accessing other community supports
- Support residents in crisis including mental/physical health crises, court involvement, and personal conflict
- Utilize harm reduction strategies in conversations relating to substance use and potentially dangerous behaviors and distributes harm reduction supplies
- Document Medicaid billable services and HIPAA-compliant chart maintenance

Birch Coffee, New York, NY— Barista, Shift Lead

MARCH 2018 - MARCH 2019

The Drug Policy Alliance, New York, NY— Media Intern

FEBRUARY 2018 - JUNE 2018

- Advocate for better drug education, access to harm reduction, and an end to the War on Drugs by writing copy and producing content for the organization's social media
- Connect with journalists about harm reduction, drug policy, and organization events
- Organize, update, and expand media contact databases in Meltwater
- Work with the Social Media Manager to produce the "Drugs and Stuff" Podcast

Harm Reduction Action Center, Denver, CO— Development Intern

JUNE 2017 - AUGUST 2017

- Work with participants in a syringe access program to meet various needs including referrals to other service providers and distribution of sterile syringes, both in the drop-in program and on outreach
- Update donor and health databases in Excel, Salesforce, and REDCap
- Develop strategies and created materials to make the organization HIPAA compliant for the first time
- Support the Executive Director and other staff by reviewing journal articles and preparing documents on syringe exchange and safe consumption facilities for distribution to volunteers, donors, police, and other organizations including the Colorado Coalition for the Homeless, the Better Business Bureau, and state and local governments